GOVERNMENT OF INDIA
DEFENCE
LOK SABHA

UNSTARRED QUESTION NO:5634
ANSWERED ON:07.04.2017
Complaints of Defence Personnel
Chavan Shri Harishchandra Deoram;Choudhary Shri Ram Tahal

Will the Minister of DEFENCE be pleased to state:

(a) whether all complaints of defence personnel are redressed through the Centralized Public Grievance Redress and Monitoring System (CPGRAMS) software;

(b) if so, the main features of the said software;

(c) the number of complaints registered through the said software during the last two years;

(d) the average time taken to redress the said complaints; and

(e) whether the Government has received any information regarding any officer committing negligency / delinquency during the investigation of the said complaints and if so, the details of action taken by the Government in this regard and the outcome of the said action?

Answer

MINISTER OF STATE (DR. SUBHASH BHAMRE)
IN THE MINISTRY OF DEFENCE
????? ????? ?????? (??. ????? ?????)

(a) to (e): A statement is attached.

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